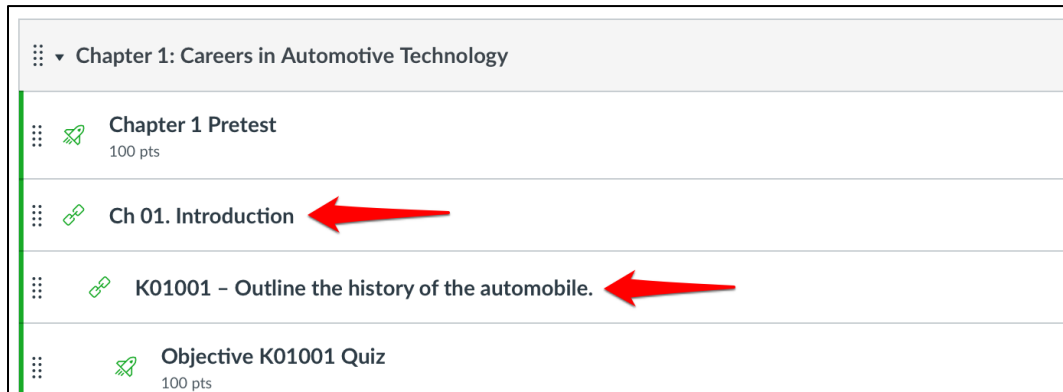


## **How Do I Adjust Safari Settings on iOS to Access CDX Content in My LMS?**

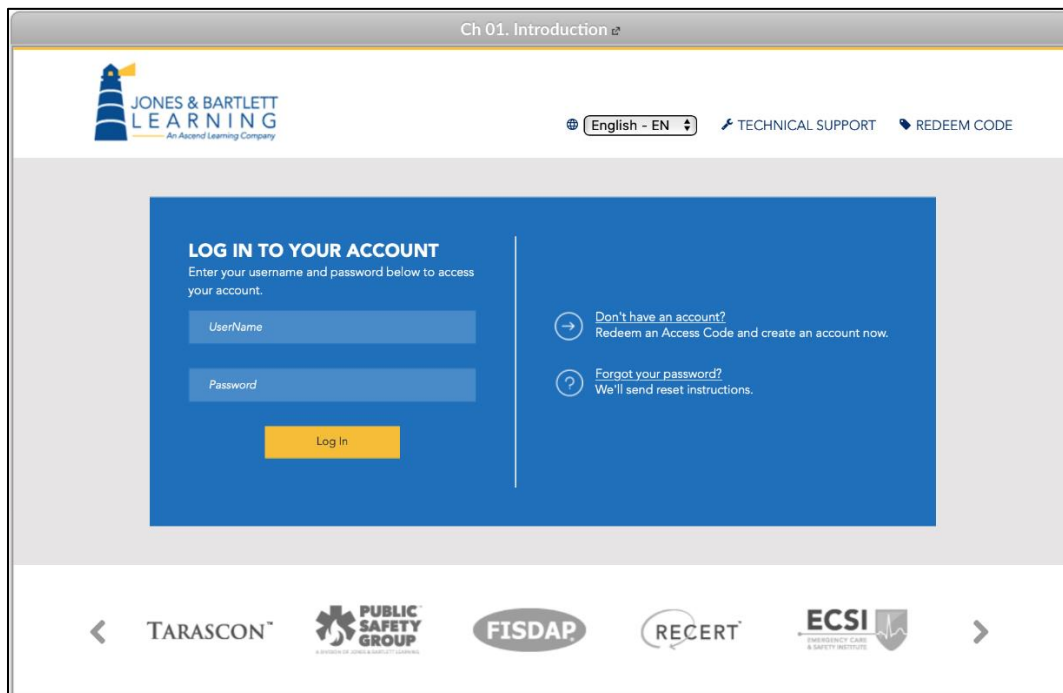
Due to default settings on the Safari browser, you may need to adjust your settings to be able to access CDX content in your LMS.

In this example, we will use the Canvas LMS. However, this will apply to all supported LMS. We are also using Safari on iOS, version 15.5. Older or newer versions may not work or require different instructions.

1. Open CDX content from within your LMS.

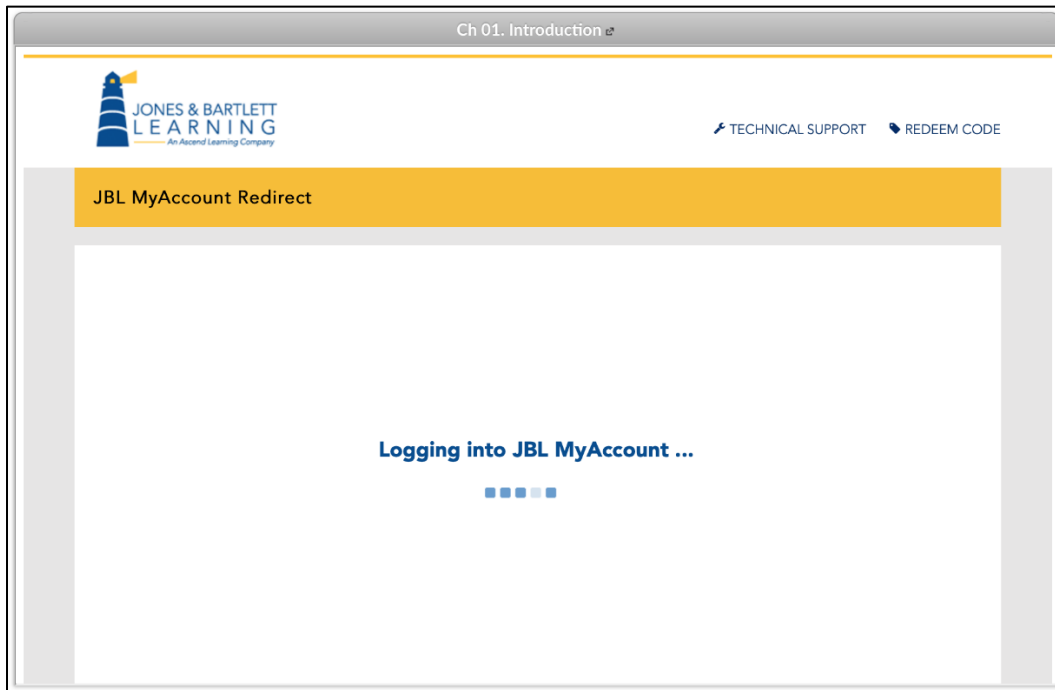


2. When opened, you will be presented with a login screen. If you can login, redeem a code or create a new account, you can skip the following instructions and proceed with your use of CDX content!

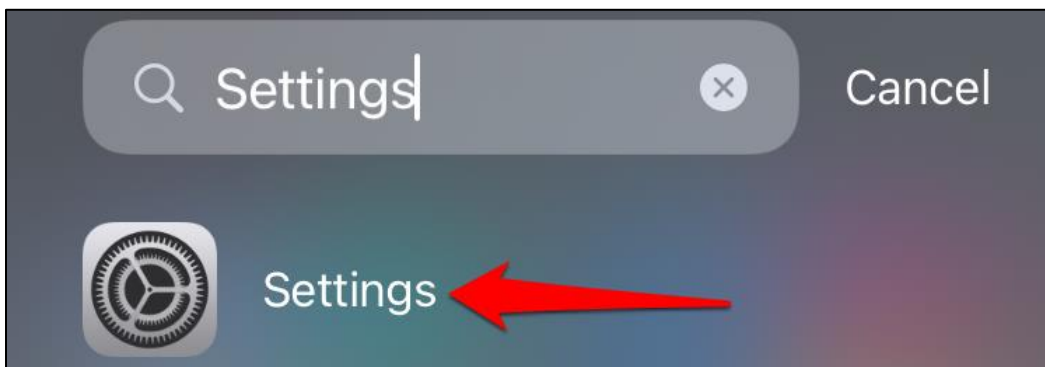


## **How Do I Adjust Safari Settings on iOS to Access CDX Content in My LMS?**

3. If on step 2, you encountered a constant refreshing “Logging into JBL MyAccount...” page, please continue through these instructions.



4. Open **Settings** on your iOS device.

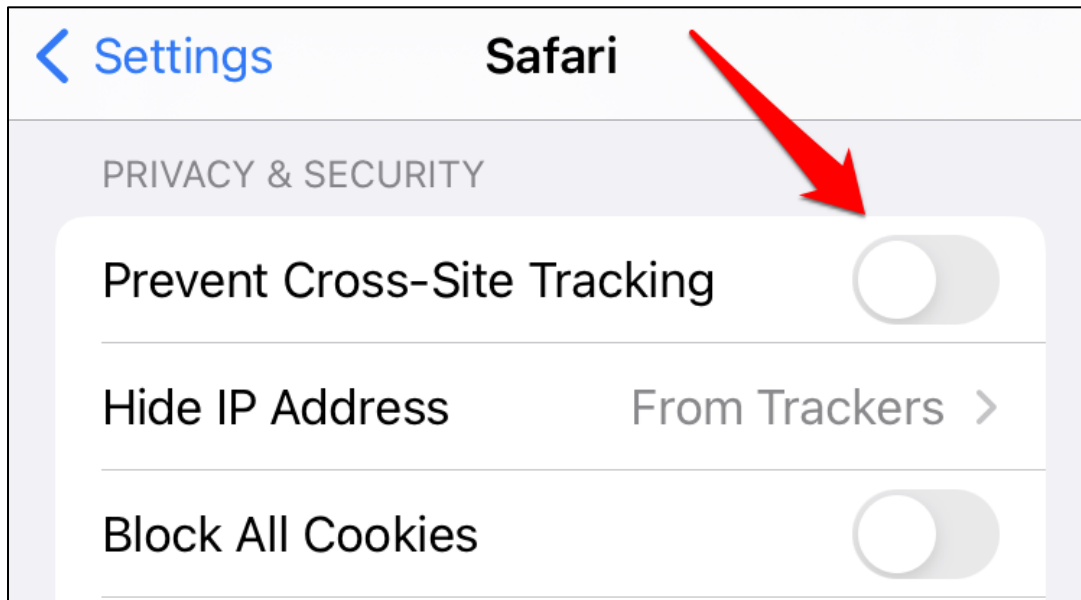


5. From within **Settings**, scroll down and choose **Safari**.

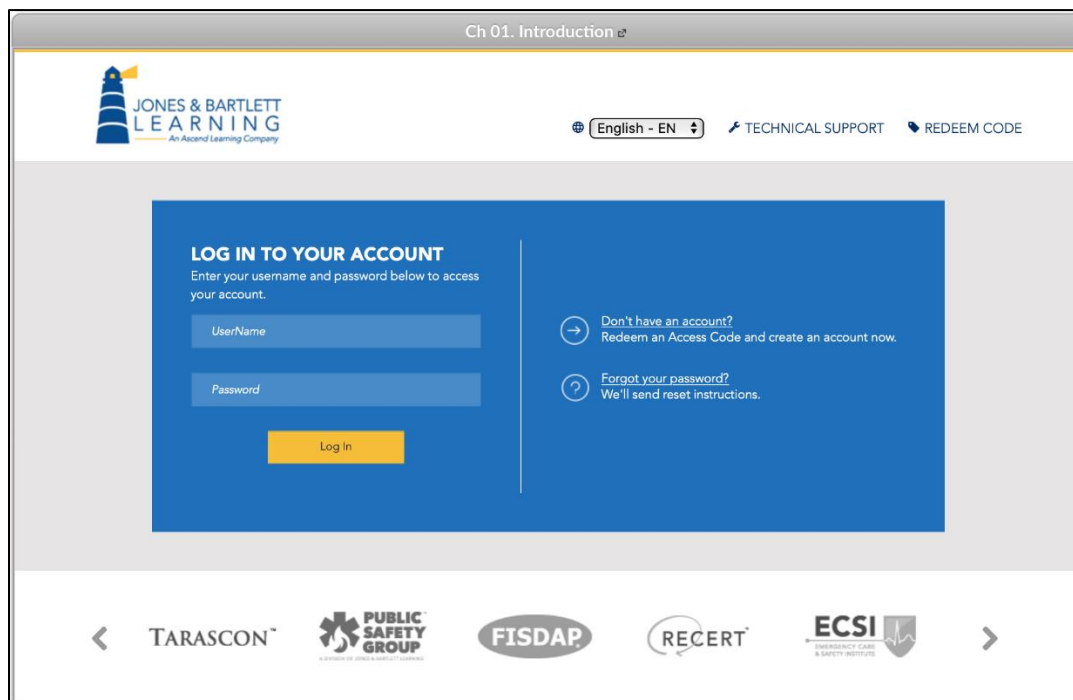


## **How Do I Adjust Safari Settings on iOS to Access CDX Content in My LMS?**

6. From within the Safari settings, *disable* Prevent Cross-Site Tracking.



7. The “Logging into JBL MyAccount...” page should stop refreshing and instead present you with a “Log In To Your Account” page.



8. You should now be able to login, redeem a code, or create a new account.