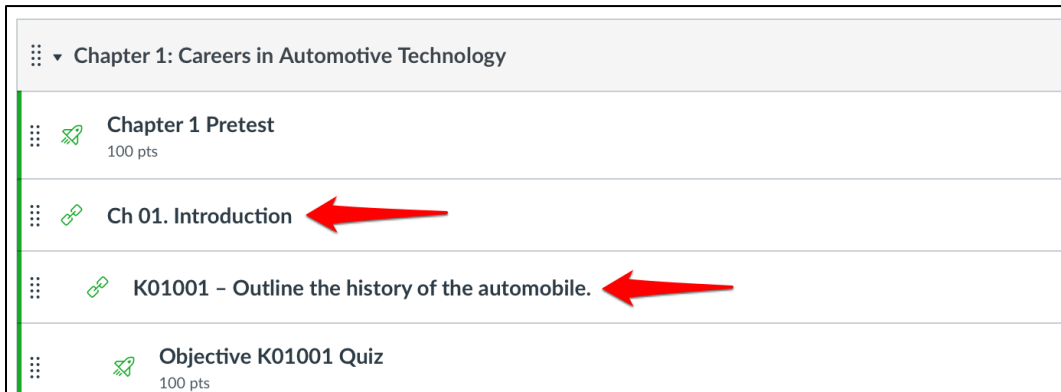


How Do I Adjust Safari Settings on OSX to Access CDX Content in My LMS?

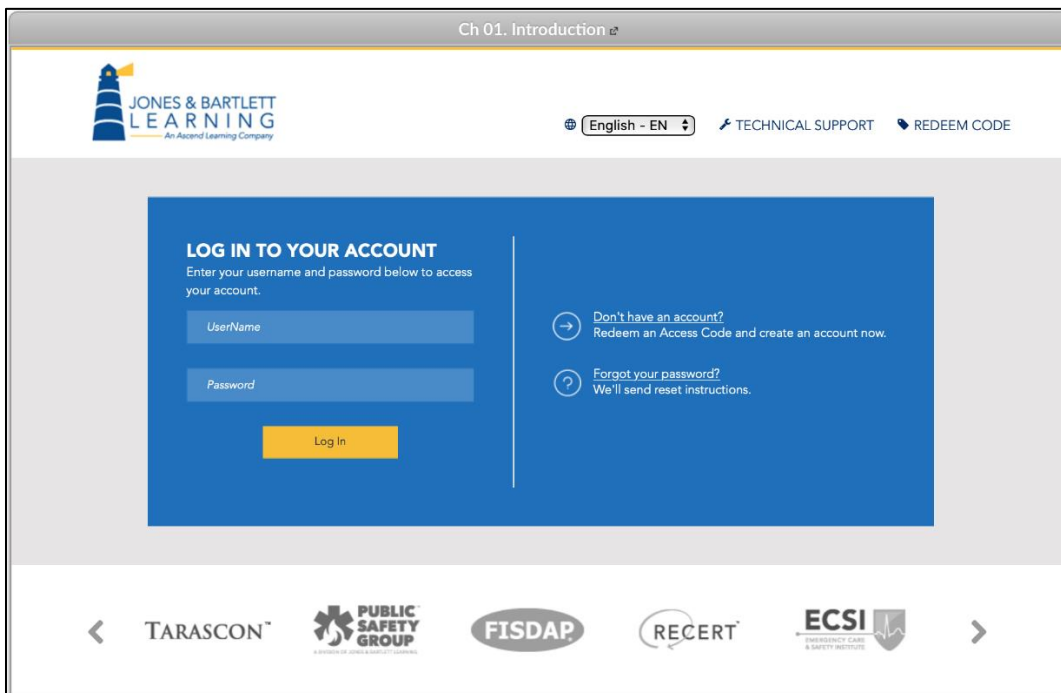
Due to default settings on the Safari browser, you may need to adjust your settings to be able to access CDX content in your LMS.

In this example, we will use the Canvas LMS. However, this will apply to all supported LMS. We are also using Safari on OSX, version 15.5. Older or newer versions may not work or require different instructions.

1. Open CDX content from within your LMS.

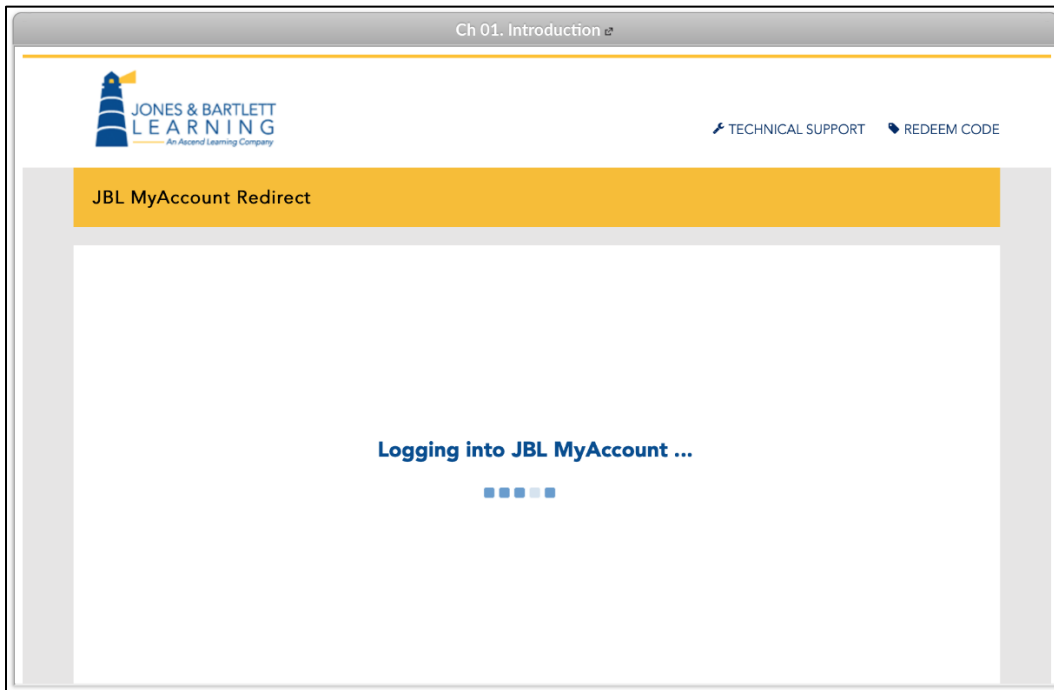


2. When opened, you will be presented with a login screen. If you can login, redeem a code, or create a new account, you can skip the following instructions and proceed with your use of CDX content!

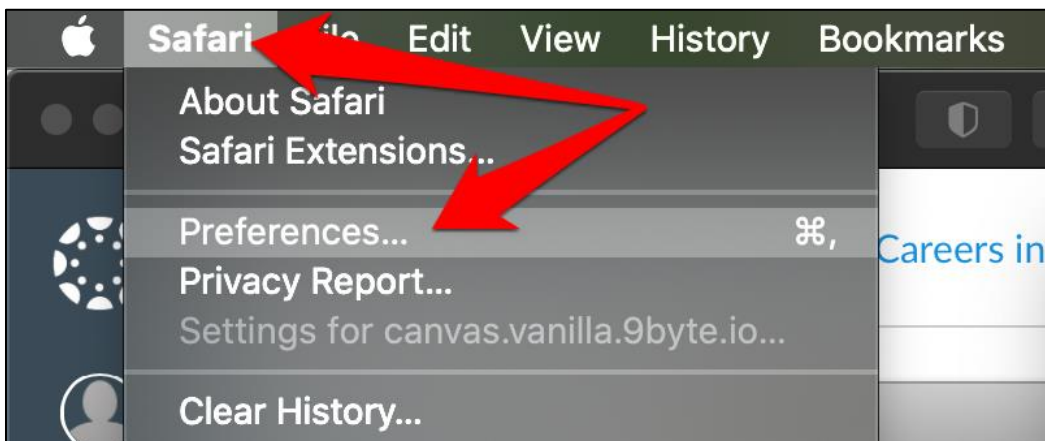


How Do I Adjust Safari Settings on OSX to Access CDX Content in My LMS?

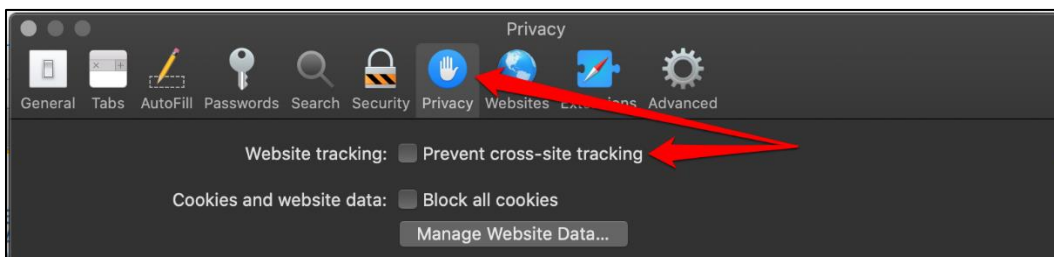
3. If on step 2, you encountered a constant refreshing “Logging into JBL MyAccount...” page, please continue through these instructions.



4. Click **Safari** from the top of your screen and select **Preferences**.

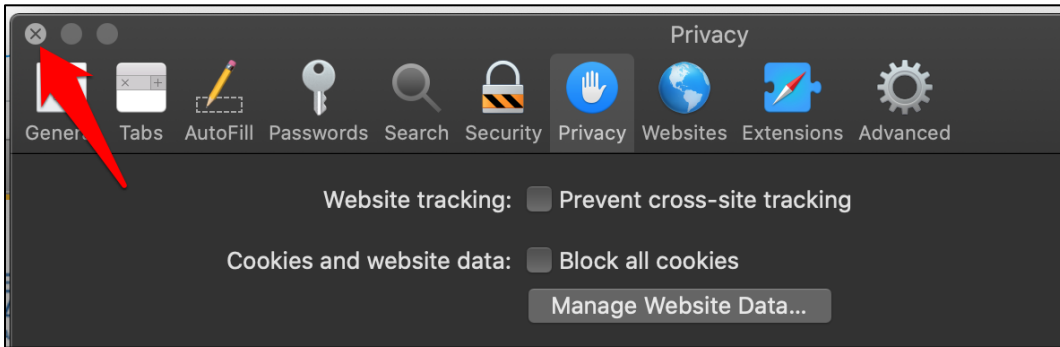


5. From the **Preferences** window, choose the **Privacy** tab and *uncheck* **Prevent cross-site tracking**.

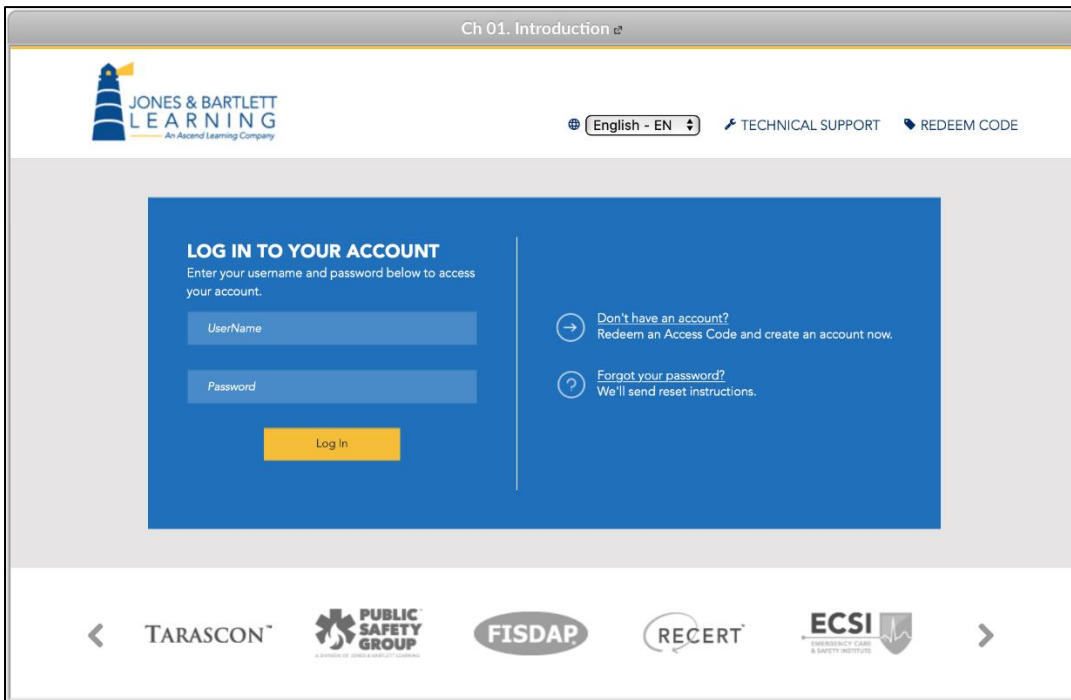


How Do I Adjust Safari Settings on OSX to Access CDX Content in My LMS?

6. Once adjusting the privacy setting, you can close the Preferences window.



7. You should immediately notice the “Logging into JBL MyAccount...” page stops refreshing and presents you with a “Log In To Your Account” page.



8. You should now be able to login, redeem a code, or create a new account.